



Better Banking for the  
ExxonMobil Community

# Netlink/Telelink Application

Specific information is being collected from you when you complete this form. You are not obliged to provide this personal information, but without it, your request may not be completed.

The personal information provided on this form may be disclosed to Data Action Pty Ltd (our computer centre, and provider of our internet banking system) and/or Swift Call Pty Ltd (provider of our telephone banking system). If you wish to access your personal information, please contact the Credit Union using the contact details listed on this form.

Member Name	Member Number (a separate registration form is required for each membership)
<input type="text"/>	<input type="text"/>
Preferred email address for transaction confirmation (compulsory for Netlink)	Your mobile phone number
<input type="text"/>	<input type="text"/>

## Service Required (please tick ✓)

Netlink                       Telelink                       Change to existing Netlink service

### Netlink

To transfer funds to another EECU membership using Netlink you will need to know the specific 8 digit account number (not the member number) and at least 3 characters of the surname for the accounts to which you are transferring funds. It is not necessary to register accounts.

EECU's Internet banking facility has restricted access to a range of transactions (including External Transfers and BPAY® Payments to new destinations, changes to periodic payments, changes to your address and contact details). To enable access to the full range of Internet banking transactions you will require additional security validation in the form of a unique 6 digit code when completing these transactions. The code is delivered to you either by an SMS Text message or Talking Text message to your nominated phone or via a small electronic device called a Token Key.

Members with access to an Australian mobile or landline phone should register for Security Validation via their Netlink session. Members without access to these facilities are able to apply for a Token Key by completing the application form available at eecu.com.au or from your EECU office.

### Telelink

To transfer funds to another EECU membership using Telelink you will need to know the member number and the specific 8 digit account number for the account/s to which you are transferring funds. It is not necessary to register accounts.

Ask for one of our wallet sized member number and account guides to keep a record of the number.

## External Transfers and BPAY®

External Transfers to another Australian financial institution are only available on Netlink

A daily limit applies to both External Transfers and BPAY payments per member number per day (refer to our Everyday banking General Information and Terms and Conditions booklets).

**The facilities listed below are automatically available to all registered members over 18 years of age and that require only one signature to operate the account.**

If you wish to disable any of these services please tick (✓) the applicable box and circle the service it applies to (if the service is not indicated we will disable both).

External Transfers (Netlink only)                       BPAY (Netlink/Telelink - circle applicable service)  
 Internal Transfers (Netlink/Telelink - circle applicable service)                       Loan Redraw (Netlink/Telelink - circle applicable service)

## Acknowledgement

By signing this application I confirm that the Everyday banking General Information and Terms and Conditions booklets incorporating Electronic Access have been made available to me. Full Terms and Conditions are located at eecu.com.au or from your EECU office. I authorise EECU to issue an initial temporary password for me to access Internet and/or Telephone banking.

Signed

Dated

 /  / 

**Note:** A Handy Hints guide for Netlink and Telelink containing your Temporary Password will be mailed to you at your nominated address. You will need to use this password with your member number to access these services (please note that as a security measure your member number will not be recorded on the guide).

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