

Specific information is being collected from you when you complete this form. You are not obliged to provide this personal information, but without it, your request may not be completed.

The personal information provided on this form may be disclosed to Data Action Pty Ltd (our computer centre, and provider of our internet banking system) and/or Swift Call Pty Ltd (provider of our telephone banking system). If you wish to access your personal information, please contact the credit union using the contact details listed on this form.

## Your Details

Member name

Member number

Preferred email address for transaction confirmation (*compulsory for Netlink*)

EECU's Internet banking facility (Netlink) has restrictions on access to a range of transactions (including External Transfers and BPAY® Payments to new destinations, changes to periodic payments, changes to password, your address and contact details). Additional security validation is required when completing these transactions.

I require a Token Key for Security Validation because **(please tick ✓)**:

- I do not have an Australian mobile phone or Australian landline phone.
- I reside outside of an Australian mobile phone coverage area and don't have an Australian landline phone.
- I reside overseas and do not have access to an Australian mobile phone with global roaming enabled.
- I do not have an Australian mobile phone and I am unable to register my home phone because I use dial-up\* internet access.
- Other reason (please specify)

\*When using dial-up internet you will not be able to receive calls to your home phone at the same time.

**Note:** Any account that has signatory requirements of 2 or more to sign is restricted to 'view only' access via Netlink.

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## Declaration

**It is important that you read and understand the declaration for this Internet banking facility.**

Please provide me with a Token Key for Security Validation. I understand that a fee of \$25.00 is payable for the Token Key and that a \$1.00 per month service fee applies. The monthly service fee will cease on return of the Token Key to EECU (fees may be payable for replacement Token Keys).

I authorise EECU to debit the account nominated below for the fees.

Account to which Token Key fees are to be debited

Full Terms and Conditions, and Fees and Charges are available at [eeecu.com.au](http://eeecu.com.au) or from your EECU office.

Signed

Dated

### EECU Limited

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